

## 9.6 Error messages

Any errors that occur are shown in coded form by an error number in the LED display on the front panel. All error messages result in the BTB/RTO contact being opened, the output stage being switched off (motor loses all torque), and the holding brake is activated.

| Number | Designation             | Explanation   |
|--------|-------------------------|---|
| A//P/E | Status Messages         | Status messages, no error, see p. 89  |
| . . .  | Status Message          | Updating the startup configuration  |
| F00    | no error                | no error on the selected axis module  |
| F01*   | Heat sink temperature   | Heat sink temperature too high<br>limit is set by manufacturer to 80°                             |
| F02*   | Overvoltage             | Overvoltage in DC bus link<br>limit depends on the electrical supply voltage                      |
| F03*   | Following error         | Message from the position controller  |
| F04    | Feedback                | Cable break, short-circuit, short to ground   |
| F05*   | Undervoltage            | Undervoltage in DC bus link<br>limit is set by manufacturer to 100V                               |
| F06    | Motor temperature       | Motor temperature too high or temp. sensor defect<br>limit is set by manufacturer to 145°C        |
| F07    | Internal voltage supply | Internal amplifier supply voltages are out of tolerance   |
| F08*   | Overspeed               | Motor runs away, speed is too high  |
| F09    | EEPROM                  | Checksum error  |
| F10    | Flash-EPROM             | Checksum error  |
| F11    | Brake                   | Cable break, short-circuit, short to ground   |
| F12    | Motor phase             | Motor phase missing (cable break or similar)  |
| F13*   | Internal temperature    | Internal temperature too high   |
| F14    | Output stage            | Fault in the power output stage   |
| F15    | I <sup>2</sup> t max.   | I <sup>2</sup> t maximum value exceeded   |
| F16*   | Supply BTB/RTO          | 2 or 3 phases missing in the mains supply feed  |
| F17    | A/D converter           | Error in the analog-digital conversion, normally caused by extreme electromagnetic interferences. |
| F18    | Regen                   | Regen circuit faulty or incorrect setting   |
| F19*   | Supply phase            | A phase is missing in the mains supply power feed   |
| F20    | Slot fault              | Slot error (hardware fault on interface card)   |
| F21    | Handling error          | Software error on the interface card  |
| F22    | reserved                | reserved  |
| F23    | CAN-bus off             | Severe CAN bus communication error  |
| F24    | Warning                 | Warning is displayed as fault   |
| F25    | Commutation error       | Commutation error   |
| F26    | Limit switch            | Homing error (hardware limit switch activated)  |
| F27    | reserved                | reserved  |
| F28    | External Trajectory     | External position profile generator created a step, that exceeded the maximum value               |
| F29    | Sercos Error            | only in SERCOS systems  |
| F30    | Emergency timeout       | Timeout emergency stop  |
| F31    | Macro                   | Macro program error   |
| F32    | System Error            | system software not responding correctly  |

\* = these error messages can be cleared without a reset, by using the ASCII command CLRFAULT. If only one of these errors is present and the RESET button or the I/O RESET function is used, only the CLRFAULT command will be executed.



**More information to the messages can be found in the ASCII Object Reference (Online Help), see parameter ERRCODE. Hints for removal can be found in the Online help chapter "Trouble-Shooting".**

## 9.7 Warning messages

Faults which occur, but which do not cause a switch-off of the amplifier output stage (BTB/RTO contact remains closed), are indicated in the LED display on the front panel by a coded warning number.

| Number    | Designation                   | Explanation   |
|-----------|-------------------------------|---|
| A/I/P/E   | Status Messages               | Status messages, no error, see p. 89  |
| ...       | Status Message                | Updating the startup configuration  |
| n01       | I <sup>2</sup> t              | I <sup>2</sup> t threshold exceeded   |
| n02       | Regen power                   | Reached preset regen power limit  |
| n03*      | S_fault                       | Exceeded preset following error limit   |
| n04*      | Response monitoring           | Response monitoring (fieldbus) has been activated   |
| n05       | Supply phase                  | Mains supply phase missing  |
| n06*      | SW limit switch 1             | Underrun software limit switch 1  |
| n07*      | SW limit switch 2             | Overrun software limit switch 2   |
| n08       | Motion task error             | A faulty motion task was started  |
| n09       | No reference point            | No reference point (Home) set at start of motion task   |
| n10*      | PSTOP                         | PSTOP limit-switch activated  |
| n11*      | NSTOP                         | NSTOP limit-switch activated  |
| n12       | Motor default values loaded   | Only for ENDAT or HIPERFACE® : discrepancy between motor number saved in the encoder and the amplifier, motor default values loaded |
| n13*      | reserved                      | reserved  |
| n14       | SinCos feedback               | SinCos commutation (wake & shake) not completed, will be canceled when amplifier is enabled and wake & shake carried out            |
| n15       | Table error                   | Fault according to speed/current table INXMODE 35   |
| n16       | Summarized warning            | Summarized warning for n17 to n31   |
| n17       | Fielbus Synchronization       | The mode synchronization SYNC SRC is selected but the drive isn't in synchronies cycle  |
| n18       | Multiturn overrun             | Using Multiturn encoder feedback, an overrun over the maximum number of resolutions was detected                                    |
| n19       | Motion task ramps are limited | Range overflow on motion task data  |
| n20       | Wrong GMT data                | Wrong "Graphical Motion Task" data  |
| n21       | PLC program error             | For details see plc code  |
| n22       | max. motor temperatur reached | The user can shut down the process before the temperature error will interrupt the process immediately                              |
| n23...n31 | reserved                      | reserved  |
| n32       | firmware beta version         | Firmware is an unreleased beta version  |

\* = these warning messages result in a controller shut-down of the drive (braking by emergency stop ramp)



More information to the messages can be found in the ASCII Object Reference (Online Help), see parameter STATCODE. Hints for removal can be found in the Online help chapter "Trouble-Shooting".